



# Hearing & Audiology Newsletter



## IN FOCUS

I have nothing but admiration for Hearing & Audiology. At all times they advised me regarding what I needed and took a personal interest in my needs, so much so they could easily change their name to A.C.E.

**A** - Appreciation & Advice  
**C** - Courtesy and Caring  
**E** - Efficiency and Energy  
Attributes that most companies or people don't have and it may be because most of the consultants are family. If not, they are meant to feel that way just as their clients are made welcome. I now have the best hearing since it started to deteriorate some 15 years ago. Hearing & Audiology are professional in whatever they offer.

Gary Pollet, Yokine, WA

Like us on Facebook!

Follow us on twitter

Keep up to date on the latest news and events at [hearingandaudiology.com.au](http://hearingandaudiology.com.au)



## WELCOME TO OUR NEWSLETTER

Congratulations to KIM EDWARDS, the winner of our noise plug promotion on facebook. We will be in touch very soon to organise a fitting for your very own ReSound Earmoulds RRP \$140!!!!!!.

We have been very busy with lots of new plans coming into action. We have moved our clinic in Geraldton from Sandford Street to the Panaceum Group, 233 Lester Avenue where you can visit us. We are commencing our complimentary visits at Alexander Community Centre to raise hearing awareness and you can see us from Friday 9th May from 10.30-2pm. Appointments can be made through the Alexander Community Centre at 40 Alexander Street in Jolimont on (08) 9387 8444. We are always happy to hear from you so don't hesitate to contact us.

## FLEX RENTALS

Demo trial flex and rental hearing aids. Do you need some help with your hearing but you are unsure what to do. Demo and flex trial aids may be the answer. We are able to fit you a hearing aid straight away from stock for you to trial with no obligation to give you an idea of what to expect. In some models you can try different levels of technology to work out which best suits you. We now also stock rental hearing aids which means you can rent them from us for the short term, loan aids are available. We also have the facility to pay off hearing aids if this is an easier option. Please contact us for more information or make an appointment to trial a new hearing aid if you have a hearing loss.

## Q & A

**Question:** What is the latest gadget in hearing aid accessories?

Answer is to be found within our newsletter, email your answer through to us at [info@hearingwa.com.au](mailto:info@hearingwa.com.au) or like us on **Facebook** & you could win yourself some batteries valued at \$75.00.

Competition closes 30th June, 2014 and the winner will be notified by email.

## VETERANS AND TINNITUS

We have recently received information from The Department of Veteran Affairs that there is a new system available for those Veterans who experience tinnitus that is not helped by hearing aids—using Neuromonics, which was developed here in WA, and is used by the American Veterans. If you have tinnitus that is affecting your ability to concentrate or sleep please come and see us for further help.

If you read your camaraderie magazine you may have noticed a section on TV devices - most hearing aids have options to help you with TV. Our newer free devices have bluetooth technology that enables you to wirelessly access the TV and are complimentary for Veterans. Remote controls are available to eligible clients as well. Please ask us for more information.

For ongoing updates on the latest technology please go to our website:  
[www.hearingandaudiology.com.au](http://www.hearingandaudiology.com.au)

*Hearing begins... right here!*

## IPHONE READY?

The latest gadget in hearing aid accessories is the addition of an iPhone app. For those with wireless bluetooth devices that connect to the TV and mobile phone this removes the need for an interface device or neckloop worn remotely. These new apps mean that you can use your phone as the interface. An iPhone can be used as a remote control or linked directly to your hearing aids for hands free use. It can also connect with iPads for Skype phone calls or facetime movies or music - the choice is yours! Starkey and Oticon have been the first to come out with this option but with all things in the hearing industry, if its popular everyone gets on board too. Call us for more information.

## BITS & PIECES

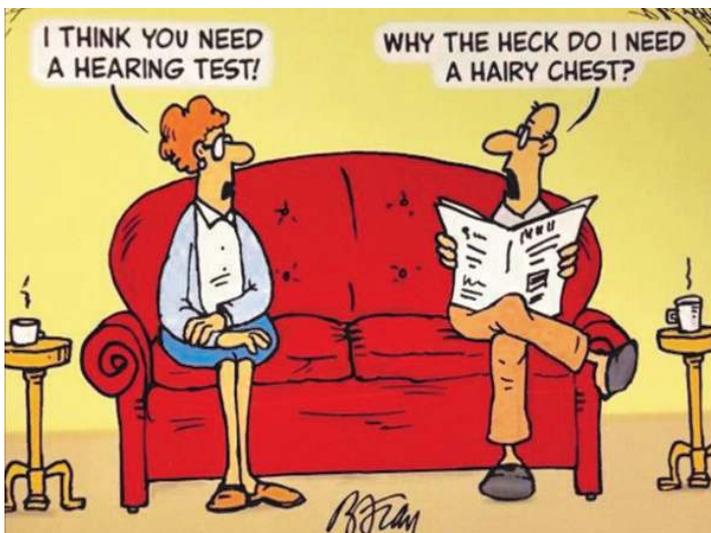
Did you know ?

The voice of the intellect is a soft one, but it does not rest until it has gained a hearing.

*Sigmund Freud*

Kindness is a language that the deaf can hear and the blind can see

*Mark Twain*



Appointments can be made  
online at  
[hearingandaudiology.com.au](http://hearingandaudiology.com.au)

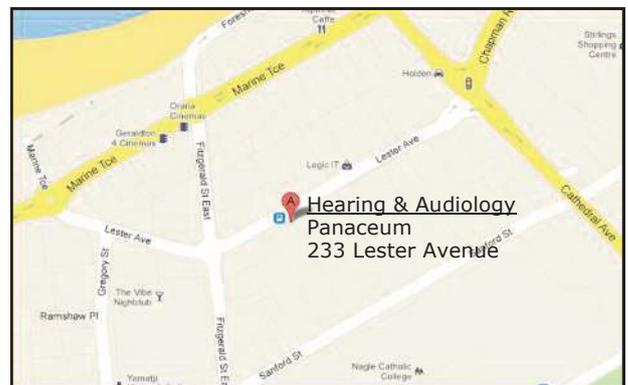
### HEARING AND AUDIOLOGY NEWS

We are excited to welcome Kristen Morris a new graduate from the UWA Masters program.

Congratulations to Gabe and Daleth on the safe arrival of Gus Yu, born 10th January, weighing 3.8kg everyone is happy and healthy.

## GERALDTON RELOCATION

Come and see us at our new Geraldton clinic located inside the Panaceum Doctors surgery - 233 Lester Avenue —see below.



## WAX GUARDS & BATTERIES

Cerustops are a common type of wax system that can be upgraded to c guard which has an easier twist removal system. The packaging is different, see below not to be confused with Starkey's red stick system.

If your battery does not work when inserted into the hearing aid please wait for two minutes and try again. Manufacturers are recommending two minutes after peeling off the sticker before use.



SUBIACO: Unit 36, Crossways Centre, Cnr Bagot & Rokeby Roads  
DUNCRAIG: Glengarry Shopping Centre, Shop 11/59 Arnisdale Road  
GERALDTON: Panaceum Group, 233 Lester Ave  
KARRATHA: visiting Pilbara Population Centre

FREECALL 1800 888 196

Fax: (08) 9388 8009

E-mail: [info@hearingwa.com.au](mailto:info@hearingwa.com.au)

Web: [www.hearingandaudiology.com.au](http://www.hearingandaudiology.com.au)

 **Hearing & Audiology**  
Call (08) 9388 8003 / 1800 888 196



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